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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent of

: Attn: Certificate of  
Correction Branch

Takashi MURAKAMI et al.

Patent No. 6,772,096 B2

10,090,779

: Atty Docket 2002\_0334A

Issued August 3, 2004

REMOTE MAINTENANCE SYSTEM

: Confirmation No. 8515

Certificate  
SEP 14 2004  
of Correction

**REQUEST FOR CERTIFICATE OF CORRECTION UNDER 37 CFR 1.322**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

THE COMMISSIONER IS AUTHORIZED  
TO CHARGE ANY DEFICIENCY IN THE  
FEES FOR THIS PAPER TO DEPOSIT  
ACCOUNT NO. 23-0975

Sir:

In accordance with the provisions of 37 CFR 1.322, it is respectfully requested that a Certificate of Correction issue to correct the following:

**IN THE CLAIMS**

Claim 13, column 19, line 52, insert --a-- before "failure information".

Claim 17, column 20, line 40, replace "centerfor" with --center for--.

Claim 24, column 22, line 2, replace "ofthe" with --of the--.

Claim 25, column 22, line 22, replace "model" with --model;--.

Claim 26, column 22, line 37, replace "receiving" with --receiving,--.

Claim 28, column 23, line 3, replace "ofan" with --of an--.

Claim 36, column 24, line 19, replace "ofan" with --of an--.

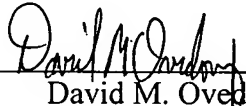
16 SEP 2004

**REMARKS**

Please note that the above items should have been included in the original publication of the patent. However, the errors occurred during the publication process in the PTO. Accordingly, a Certificate of Correction should issue at no expense to patentee. A form PTO-1050 accompanies this request.

Respectfully submitted,

Takashi MURAKAMI et al.

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September 9, 2004

To: The Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

**UNITED STATES PATENT AND TRADEMARK OFFICE  
CERTIFICATE OF CORRECTION**

PATENT NO : 6,772,096 *B2*  
DATED : August 3, 2004  
INVENTOR(S) : Takashi MURAKAMI et al.

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

**IN THE CLAIMS**

Claim 13, column 19, line 52, insert --a-- before "failure information".

Claim 17, column 20, line 40, replace "centerfor" with --center for--.

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PATENT NO. 6,772,096 *B2*

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